MAHATMA GANDHI VIDYAMANDIR'S

ARTS AND COMMERCE COLLEGE YEOLA, DIST-NASHIK

Student Satisfaction Survey Academic Year 2018-19

College has started the Student Satisfaction Survey (SSS) on overall institutional performance from the academic session 2018-2019. The report of academic session was approved by IQAC and uploaded to the website. The Questionnaire of the SSS is as under-

Questionnaire for Student Satisfaction Survey

| Sr. No. | Question | Multiple Choice A) Excellent B) Better C) Good D) Poor | | | | | | |
|---------|---|---|--|--|--|--|--|--|
| 1 | Teaching in the Classroom is | | | | | | | |
| 2 | Teachers friendly attitude towards student is | A) Excellent B) Better C) Good D) Poor | | | | | | |
| 3 | Applicability of the Syllabus is | A) Excellent B) Better C) Good D) Poor | | | | | | |
| 4 | Use of ICT for teaching is | A) Excellent B) Better C) Good D) Poor | | | | | | |
| 5 | Arrangements of lectures and organization of Seminars | A) Excellent B) Better C) Good D) Poor | | | | | | |
| 6 | Preparation of competitive Examinations and Career guidance system is | A) Excellent B) Better C) Good D) Poor | | | | | | |
| 7 | College administration is | A) Excellent B) Better C) Good D) Poor | | | | | | |
| 8 | Library Resources are | A) Excellent B) Better C) Good D) Poor | | | | | | |
| 9 | Internet facility is | A) Excellent B) Better C) Good D) Poor | | | | | | |
| 10 | Canteen Facility is | A) Excellent B) Better C) Good D) Poor | | | | | | |
| 11 | Available reading room facility is | A) Excellent B) Better C) Good D) Poor | | | | | | |
| 12 | Availability of sport material, equipment and machinery is | A) Excellent B) Better C) Good D) Poor | | | | | | |
| 13 | Toilet and washroom facility is | A) Excellent B) Better C) Good D) Poor | | | | | | |
| 14 | Support services such as scholarships and welfare schemes are | A) Excellent B) Better C) Good D) Poor | | | | | | |
| 15 | Safe and clean water facility | A) Excellent B) Better C) Good D) Poor | | | | | | |
| 16 | Mechanism for solving Problems of student is | A) Excellent B) Better C) Good D) Poor | | | | | | |
| 17 | Facilities available for handicapped student are | A) Excellent B) Better C) Good D) Poor | | | | | | |
| 18 | Co-curricular activities of the college are | A) Excellent B) Better C) Good D) Poor | | | | | | |
| 19 | Celebration of National and Social Events | A) Excellent B) Better C) Good D) Poor | | | | | | |
| 20 | Social activities of the college are | A) Excellent B) Better C) Good D) Poor | | | | | | |

Report of the Student Satisfaction Survey

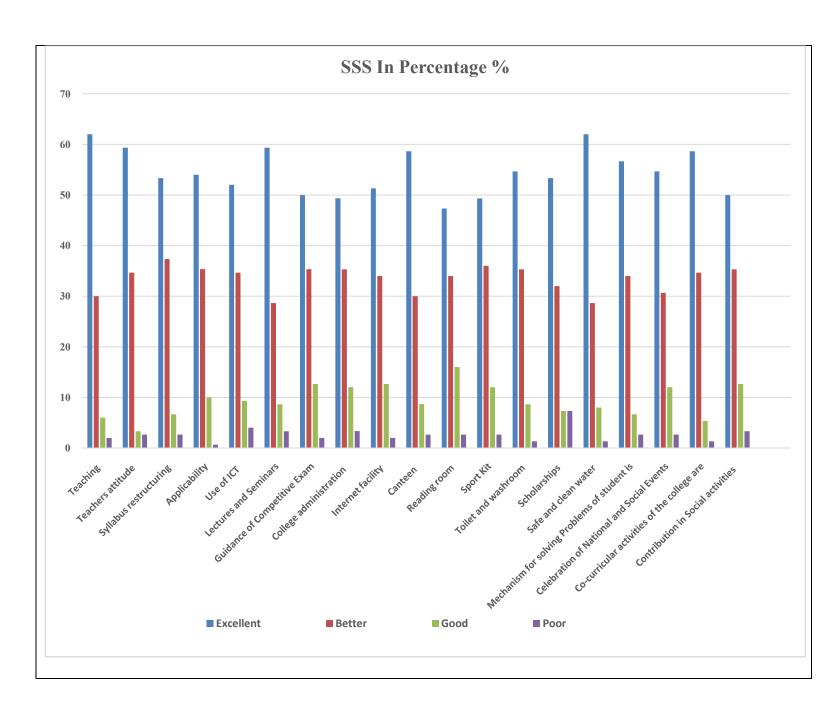
Survey Methodology

To measure the student's level of satisfaction on their experiences with our College we used random sampling method. The questionnaire prepared to assess the overall development and satisfaction of the student. The questionnaire consists 25 questions which cover all the aspects of student. The questionnaire distributed and collected from 100 UG and 50 PG student.

Survey Result and Analysis

The 150 collected questionnaire analysed and explained through use of graphs and tabulation as under in Percentage

| Q. No. | Question | Exc | Excellent | | Better Good | | | Poor | r Total | | |
|--------|---|-----|-----------|----|-------------|----|-------|------|---------|-----|-----|
| | | Q | % | Q | % | Q | % | Q | % | Q | % |
| 1 | Teaching in the Classroom is | 93 | 62 | 45 | 30 | 09 | 6 | 03 | 2 | 150 | 100 |
| 2 | Teachers friendly attitude towards student is | 89 | 59.33 | 52 | 34.66 | 05 | 3.33 | 04 | 2.66 | 150 | 100 |
| 3 | Syllabus restructuring is | 80 | 53.33 | 56 | 37.33 | 10 | 6.66 | 04 | 2.66 | 150 | 100 |
| 4 | Applicability of the Syllabus is | 81 | 54 | 53 | 35.34 | 15 | 10 | 01 | 0.66 | 150 | 100 |
| 5 | Use of ICT for teaching is | 78 | 52 | 52 | 34.66 | 14 | 9.33 | 06 | 4 | 150 | 100 |
| 6 | Arrangements of lectures and organization of Seminars | 89 | 59.33 | 43 | 28.66 | 13 | 8.66 | 05 | 3.33 | 150 | 100 |
| 7 | Preparation of competitive Examinations and Career guidance system is | 75 | 50 | 53 | 35.34 | 19 | 12.66 | 03 | 2 | 150 | 100 |
| 8 | College administration is | 74 | 49.34 | 53 | 35.33 | 18 | 12 | 05 | 3.34 | 150 | 100 |
| 9 | Library Resources are | 77 | 51.33 | 51 | 34 | 19 | 12.66 | 03 | 2 | 150 | 100 |
| 10 | Internet facility is | 88 | 58.66 | 45 | 30 | 13 | 8.66 | 04 | 2.66 | 150 | 100 |
| 11 | Canteen Facility is | 71 | 47.33 | 51 | 34 | 24 | 16 | 04 | 2.66 | 150 | 100 |
| 12 | Reading room facility is | 74 | 49.33 | 54 | 36 | 18 | 12 | 04 | 2.66 | 150 | 100 |
| 13 | Availability of sport material, equipment and machinery is | 82 | 54.66 | 53 | 35.33 | 13 | 8.66 | 02 | 1.33 | 150 | 100 |
| 14 | Toilet and washroom facility is | 80 | 53.33 | 48 | 32 | 11 | 7.33 | 11 | 7.33 | 150 | 100 |
| 15 | Support services such as scholarships and welfare schemes are | 93 | 62 | 43 | 28.66 | 12 | 8 | 02 | 1.33 | 150 | 100 |
| 16 | Safe and clean water facility is | 85 | 56.66 | 51 | 34 | 10 | 6.66 | 04 | 2.66 | 150 | 100 |
| 17 | Mechanism for solving Problems of student is | 82 | 54.66 | 46 | 30.66 | 18 | 12 | 04 | 2.66 | 150 | 100 |
| 18 | Celebration of National and Social Events | 88 | 58.66 | 52 | 34.66 | 08 | 5.33 | 02 | 1.33 | 150 | 100 |
| 19 | Co-curricular activities of the college are | 75 | 50 | 51 | 35.33 | 19 | 12.66 | 05 | 3.33 | 150 | 100 |
| 20 | Contribution in Social activities | 90 | 60 | 48 | 32 | 08 | 5.33 | 04 | 2.66 | 150 | 100 |



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